The Use and Potential Use of the Lyttelton Recreation Centre

Prepared for the
Lyttelton Recreation Centre Activation Team

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Introduction

This report analyses a series of initiatives completed by Lyttelton Recreation Centre Activation Team to look at the use of a council-owned recreation centre in Lyttelton. These were an opt-in online survey, one on one interviews conducted by Team members, and information from a series of drop in sessions and a “dot survey completed at the Recreation Centre.

The survey was completed as part of a project to increase the usage of an underused building owned and run by the Christchurch City Council. The CCC is interested in having a local group take over the centre to try to increase its use and improve local wellbeing.

Facilities in the building include a large sports hall, Trinity Hall, which has a sizeable stage, two squash courts, and a large mezzanine area. The building also has a large reception area, significant hallway space and office spaces that are currently used by Christchurch City Council staff and by Plunket.

The community in Lyttelton is known to be a relatively strong, active one. Lyttelton is home to a wide range of community activities and events, thanks to the work of local community groups over recent decades. The strong community helped the local response to the 2010/11 earthquake series, despite extensive damage and trauma and ongoing aftershocks. The networks within the community allowed people to take stock and move on with life relatively quickly after the events that brought most of Christchurch City to a standstill.

Many Lyttelton residents work outside the township, in the City of Christchurch, so during the week, Lyttelton is a dormitory for those of working age. The town has no high school so teenagers also leave the area for their schooling, at least during the day and this naturally means their recreational interests are more likely to be outside of Lyttelton. Overall then, there is likely to be high demand for activities during evenings and weekends, whilst during the week, the highest demand for activities is likely to be amongst stay-at-home mums, children and retirees. There may be a call for recreational activities for teenagers who want to reconnect with their peers after school hours.

The first and biggest survey was undertaken earlier this year. Since that time the team have worked with the responses to think about how to deal with the problems they discovered and how to increase the use of the building. The discussion at the end of the document shows how the Recreation Centre Activation Team has responded to both the responses to this survey and the things that they have heard when talking to people. There are some additional reflections on how the team might further respond, to what the surveys have found.

Method

The Activation Team used a number of ways to get people to have their say about how the Recreation Centre could be used. They ran an online survey and then focused in on a few of the findings from that to talk to people at open days and drop in sessions about what they would like to see.

The online survey was analysed independently to see how local people wanted to see the Recreation Centre used. A strong focus of the survey was how the building might improve individual and community wellbeing.

The online survey was put on Google Forms. People were requested to complete the online survey through:
- Facebook (a range of community groups including “Lyttelton – ain’t no place I’d rather be” and “Lyttelton.”
- A leaflet dropped into all letterboxes in Lyttelton (and which also invited people to attend an open day in May 2018).

One on one interviews and informal discussions were also completed with people representing community groups, local businesses education facilities in Lyttelton. Where these followed the format of the survey the Activation Team member entered the data after the interview. Some of the non-responses in the survey were because the question was not asked in the interview.

After the online survey was closed, the Activation Team ran a “dot survey” at an open day giving people three dots each to put on a range of possible uses (decided on by what people had talked about in the survey). Details of this are provided towards the end of this analysis. This survey used the most popular suggestions from the online survey. The Lyttelton Recreation Centre Activation Team also arranged a series of drop in sessions and encouraged people to contribute their ideas into what the Recreation Centre might be used for.

This was not a random survey in which a selected cross section of the community was sent invitations to participate. Instead the opt-in methodology was used as outlined above. It might be expected that more people who had an active interest in the Centre would have responded because of this. However an impressive 31 per cent of respondents to the online survey had never used the Centre.

Overall 113 people responded to this survey which included both open and closed ended questions. Closed-ended questions provide a limited range of answers for people (albeit that “other” can be one of them), whereas open ended questions do not provide a lead and it is common to get a wide range of answers to these. Open ended questions are more difficult for respondents, but they also allow for new or unusual ideas to emerge, but not necessarily for their appeal to be gauged. Just because they have not been floated before, few people will mention them but this doesn’t mean that people won’t like them or that they can’t be developed into something highly appealing.

In this analysis, the responses have been coded in order to present them simply but as just outlined, some of their value lies in their detail. Because of this, all of the responses are provided in an appendix at the back so that the reader can see that detail. A few verbatim quotes have also been used in the analysis to help interpret the graphs provided.

Not all respondents answered all questions. In each case the number of people that responded to the question is noted.
Outline of Who Responded

Altogether, there are responses from 113 people – 40 men and 73 women – figures that reflect what would be expected from an opt-in sample.

As the chart below shows, the most respondents were also aged between 35 and 64 years.

Ethnicity

There were quite a range of ethnicities reported by respondents but by far the two biggest groups, as expected, were New Zealand European and Māori. NZ European ethnicity was reported by 89 of the 113 respondents (79 per cent), whilst 12 per cent reported Maori ethnicity. People could claim more than one ethnicity, so the percentages presented will add up to more than 100%

Table 1 Ethnicity of respondents, N=113

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>n</th>
<th>%*</th>
</tr>
</thead>
<tbody>
<tr>
<td>NZ European</td>
<td>89</td>
<td>79%</td>
</tr>
<tr>
<td>Maori</td>
<td>13</td>
<td>12%</td>
</tr>
<tr>
<td>Australian</td>
<td>3</td>
<td>3%</td>
</tr>
<tr>
<td>British</td>
<td>3</td>
<td>3%</td>
</tr>
<tr>
<td>American</td>
<td>4</td>
<td>4%</td>
</tr>
<tr>
<td>Canadian</td>
<td>1</td>
<td>1%</td>
</tr>
<tr>
<td>Other</td>
<td>7</td>
<td>6%</td>
</tr>
<tr>
<td>No response</td>
<td>4</td>
<td>4%</td>
</tr>
</tbody>
</table>

*Numbers will not add to 100%

Most respondents lived in Lyttelton, with 102 respondents living either in Lyttelton or in Whakaraupo/Lyttelton Harbour Basin. Six lived elsewhere and most of those work in Lyttelton or visit regularly.
Most respondents reported being part of a couple with children living at home and there were good numbers of other household types.

<table>
<thead>
<tr>
<th>Where do you live?</th>
<th>n</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lyttelton</td>
<td>86</td>
</tr>
<tr>
<td>Whakaraupo</td>
<td>16</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
</tr>
<tr>
<td>No response</td>
<td>5</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What sort of household</th>
<th>n</th>
</tr>
</thead>
<tbody>
<tr>
<td>Couple with children</td>
<td>45</td>
</tr>
<tr>
<td>A single person household</td>
<td>13</td>
</tr>
<tr>
<td>Couple with children who have left home</td>
<td>15</td>
</tr>
<tr>
<td>Couple with no children</td>
<td>15</td>
</tr>
<tr>
<td>One parent with a child/children</td>
<td>11</td>
</tr>
<tr>
<td>Other</td>
<td>5</td>
</tr>
<tr>
<td>No response</td>
<td>9</td>
</tr>
</tbody>
</table>

**Wellbeing**

Overall, as Figure 3 below shows, men in this survey have slightly better self-reported mental health than women. These differences might be significant but it is difficult to be sure of this given the small sample of men that have responded. Nobody reported feeling very anxious or stressed, and most respondents were positive about their wellbeing.

Figure 2 Gender and Wellbeing (n=101)
Figure 3 shows responses to an open ended question that have been coded and graphed. Respondents could make as long a list as they liked and many mentioned more than one activity. Percentages are calculated based on the number of men and women who responded to the question. Many of the activities that are undertaken would fit well in a community centre.

Recreation Centre Use

A greater proportion of women visit the recreation centre with others – e.g with children, with a group or with a friend than come alone. Men were more likely than women to report never having used the centre. Most men who use the centre either come with children or with a group. Women also visit the centre with a group and with children but many also visited with a friend and in this they differ significantly to men.
Figure 4 indicates some significant differences between men and women in their use of the centre in the last year. Men are more likely to visit casually or intermittently if they use the centre. Women are more likely to go to classes and events. As expected from the last graph, a significantly higher percentage of men were likely to report not visiting the centre in the last year.

Recreation Centre use in Last Year

- **I go to a class/classes there**
  - Male (n=40): 10%
  - Female (n=73): 33%

- **I run a class/classes there**
  - Male (n=40): 5%
  - Female (n=73): 7%

- **I use the facilities casually (e.g. for playing squash)**
  - Male (n=40): 18%
  - Female (n=73): 25%

- **I go to occasional events held there**
  - Male (n=40): 38%
  - Female (n=73): 45%

- **I have never used the recreation centre**
  - Male (n=40): 38%
  - Female (n=73): 16%

Figure 5 Recreation centre use in the last year

**Have you used the recreation centre for any other activities?**

58 respondents reported using the Recreation centre for a wide range of activities from kids’ activities and indoor sports, to social services after the earthquakes in 2010/11.

Other activities in the Recreation Centre (n=58) (note: multiple answers possible so percentages do not add)

- **Kids activities** 34%
- **Meetings/workshops/Classes** 28%
- **Indoor sports** 26%
- **Events** 21%
- **Arts/Crafts/Drama** 16%
- **Social services** 5%
If you have never used the Recreation Centre, why not?

This was an open ended question answered by 35 people (31 per cent of the online sample). Their answers are detailed in the Appendix to this document. Fourteen respondents (40 per cent) commented that they have no idea what goes on at the Recreation Centre. Six said that there was nothing of interest going on there, although it is possible that at least some of this group also just don’t know what is going on there. Others mentioned not having time or not being in Lyttelton when things of interest are going on. This highlights the nature of Lyttelton as a small town on the edge of Christchurch City and an area with no local high school.

This question was also asked in reverse – What would make you use the Recreation centre (more)? Figure 7 shows the coded responses to that question. Detailed answers can be found in the Appendices.

Having a variety of activities to suit a range of needs and tastes is clearly important, as might be expected in a relatively small place. Responses also point to a need for promotion – or a place where people can find out what is available at the centre – this might include a noticeboard in the town square, a Facebook page and or group, and/or a website or a page on a website. Other options might include notices in the Bay Harbour news or in local newsletters etc. Promotion is relatively easily done and can be low cost, so would make a good starting point for increasing use of the Centre.

Easier booking, pricing and the need for a receptionist are also things that can and (in some cases) are already being addressed. The lack of anyone at the centre was mentioned in questions throughout the survey. As one respondent put it

For people to love and use it they have to feel it is theirs. [It needs] a more welcoming experience, an interface with the public. As a spatial experience, no one is there to greet you. When you attend the toy library you almost feel as if you are breaking in "am I meant to be here?" The space doesn't speak clearly about what it is.

What are the problems with your current space?

Respondents were not always talking about their use of Recreation Centre space in this question. However where they were clearly talking about the Recreation Centre, there were a few strong themes.
Access-related issues were mentioned by ten respondents. This included being able to get hold of a key because there was nobody at the Centre to direct and greet people. Related to this is being locked out, feeling uncertain about what is required of users, or even if running a class, having people unable to get in because the door is locked after the class has begun. One person mentioned that

*There was no induction, no one on site. It seemed too relaxed to go and get the card from library. [They] asked for my name but no ID. I wasn't told whether to set alarm, where lights were etc. etc.*

*ACCESS is the big one for a group. Karate say – only the instructor has a key. He has to prop door open, otherwise people can’t get in – he can’t hear the door knock if they are late in arriving.*

*Yoga is solved by going down ramp and there is a side door.*

*At RC, no one is there. The main door stays closed. I've had posters taken directing people to side door. The size of Trinity Hall is good for yoga and the space feels good. There are problems with interruptions e.g. I had a girl coming in looking for karate while I am taking a class.*

**Booking issues were mentioned by three**

*Booking RC can be difficult because we would like it for wet weather and sometimes decision is made after 6pm when no access.*

*Booking too difficult, he didn't know who to get in touch with to book. S has dyslexia - someone at centre would be easier to book through and cost barrier.*

*The process of hiring the hall for a casual booking much easier than hiring it long term.*

Other comments included

*If picking up kids – would be good to have somewhere to wait (lounge) – not in the rain, can get to know other parents.*

Two people mentioned noise and not knowing what else will be going on in the centre that might not mix with their activities – for example

*It’s a noisy building – gym end worst. Open mezzanine floor – a problem – too noisy to be used.*

*Also not knowing what else is on at the centre is a problem e.g. I book a meditation class and there is a martial arts class at the same time with a lot of running etc.*

### What do you think of the Cost?

Cost was mentioned as a barrier to the use of the Recreation centre throughout the survey by a small but significant number of people.

The responses to a direct question about cost are presented below. Most respondents appear to think that the costs of hiring space in the Recreation Centre are reasonable.

<table>
<thead>
<tr>
<th>What do you think of the cost?</th>
<th>Cost compared to other venues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Too high</td>
<td>Much cheaper than other venues</td>
</tr>
<tr>
<td>About right</td>
<td>Cheaper than other venues</td>
</tr>
<tr>
<td>Too low</td>
<td>About the same</td>
</tr>
<tr>
<td>N/A</td>
<td>More expensive than other venues</td>
</tr>
<tr>
<td>(blank)</td>
<td>(blank)</td>
</tr>
</tbody>
</table>

|                      | 22                     | 1                        | 35 | 16 | 72 | 12 | 12 |

|                      |                       |                          |    |    |    |    |    |
Examples of comments related to the cost of venues include:

*RC cost prohibitive for private citizens.*

*The building where we meet is not ideal but we have no charge so that is good for us being a group which fundraise for the Lyttelton Community. We tried the Council for the Community Boardroom but charges would apply to us which defeats the purpose of our club.*

*Affordability – it’s reasonable, but make booking understandable e.g. $26 adults $x child or is it for groups of adults/children. Need CLARITY*

People’s perspectives on this are likely to depend on what they are providing and for whom. For newly starting groups, cost can also be an issue (before the group has addressed how to get funds to pay for space). Likewise, smaller groups will find it hard to pay and probably could make do with a smaller space.

**What activities would you like to see the building used for on a daily basis?**

A series of questions were asked in an effort to get people thinking about the ways that the Recreation Centre. These were open ended questions and there was quite a lot of repetition across the Categories of activities and services in particular. A detailed record of what people said is provided in the appendices. The following table summarises the coded responses.

<table>
<thead>
<tr>
<th>Activities (n=98)</th>
<th>Services (n=65)</th>
<th>Occasional Events (n=93)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indoor sports</td>
<td>Social services</td>
<td>Art/craft shows</td>
</tr>
<tr>
<td>Classes/workshops</td>
<td>Gym</td>
<td>Social events</td>
</tr>
<tr>
<td>Gym</td>
<td>café/drop in</td>
<td>Education</td>
</tr>
<tr>
<td>Kids activities</td>
<td>Desk/Coworking</td>
<td>Community activities</td>
</tr>
<tr>
<td>Arts/drama/craft</td>
<td>Art exhibitions</td>
<td>Performance</td>
</tr>
<tr>
<td>Social</td>
<td>Staff</td>
<td>Sport</td>
</tr>
<tr>
<td>Yoga/Pilates</td>
<td>Computer/internet access</td>
<td>Movies</td>
</tr>
<tr>
<td>Group meeting spaces</td>
<td>Receptionist</td>
<td>Dances</td>
</tr>
<tr>
<td>Fitness</td>
<td>(Commercial)kitchen</td>
<td>Fairs/ swaps</td>
</tr>
<tr>
<td>Dance classes</td>
<td>Activity Space</td>
<td>Conferences</td>
</tr>
<tr>
<td>Youth</td>
<td>Makerspace</td>
<td>School holiday progs</td>
</tr>
<tr>
<td>Older persons</td>
<td>Multiuse</td>
<td>Other</td>
</tr>
<tr>
<td>Climbing Wall</td>
<td>Community Activities</td>
<td></td>
</tr>
<tr>
<td>Music</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>Casual use</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Young mums</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>other</td>
<td>23</td>
<td></td>
</tr>
</tbody>
</table>

A significant issue for the Activation Team is that many of these suggestions each cover a wide range of options. Indoor sports can include everything from martial arts, badminton and netball, to yoga and squash. It is hard to gauge the likely demand for each individual sport. An example is that a small group of people already play squash in Lyttelton – but the demand is actually low with the squash court being used on average only 9.5 hours per month over the last few months. Clearly there IS demand for flexible space that can be used for a number of different activities.
Other activities mentioned by survey respondents:

- Parties,
- Movie nights
- Support groups
- Counselling
- Trampoline, foam pit
- Circus training
- Older person’s drop in
- Drama
- Indoor bowls
- U3A or Probus
- Te Reo classes
- Healing modalities,
- Community law
- CAB
- Lift library
- Book swaps,
- Pool table
- Table tennis
- Co working space
- After school care
- No lights no lycra
- Wet weather activities
- Chess
- Games club
- Youth hangout
- Kids dance lessons
- Poet’s corner
- Music studio for hire
- Seniors games

In addition to this, the work that Ohu have been doing in relation to developing Colletts Corner may also provide some ideas, if more ideas are needed. Details of people’s answers can be found in the appendices. Suffice it to say that there is a very wide range of potential activities that the centre could be used for.

**When are you most likely to use the centre? (Tick all that apply.)**

Evenings are the most likely times to be used during the week while mornings and afternoons are the most popular times at weekends. The numbers saying that they would use the centre during the weekend are considerably lower than those saying they would use it on a weekday.

![Figure 8 Most likely time respondents would use the centre each day](image)

**At what times of the day would you expect a person there to help people?**

Mornings and afternoons are the time when people expect help to be available. However, most people say they would use the recreation centre during the evening. This might indicate that there is a greater need for a receptionist to be there during the evenings than there is in the morning.
Looking through the comments, people want a receptionist to help them with bookings and also to provide a range of advice and direction to class goers and Centre users. In an ideal world, the Centre would have a receptionist for most of the day and the evening. Further discussion with the community about how this could be done – including extending the Timebank’s involvement and or finding some way to pay a receptionist at some times, particularly if and when use of the Centre increases.

![Figure 9 Times respondents would like to see a receptionist](image)

**Dot Survey**

After the survey was completed, the Recreation Centre team ran an open day for the community on 12th May at 1-4pm. The Open Day was advertised on Facebook, in the Lyttelton Review and by flyer to Lyttelton mailboxes. Over 240 people attended. All the existing tutors for the space were invited to run a class or host their activity. A Pilates tutor, 2 yoga tutors, Zumba and Man Up Lyttelton took advantage of the opportunity. Ping pong was available as well as a well attended printing workshop.

Visitors were greeted on the mezzanine with large signs asking them to add a sticker to the activities they were likely to attend/book and or use. There were eight suggestions on the wall which came from the community consultation surveys and stood out to the Activation Team. Visitors were offered 3 dots each to place on the suggestions.

The dot tally came in as follows:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Dots</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fitness Gym</td>
<td>64</td>
</tr>
<tr>
<td>Climbing wall/bouldering room</td>
<td>41</td>
</tr>
<tr>
<td>Sauna</td>
<td>33</td>
</tr>
<tr>
<td>Creative Arts Space</td>
<td>33</td>
</tr>
<tr>
<td>Community Lounge</td>
<td>31</td>
</tr>
<tr>
<td>Cafe to book and fundraise</td>
<td>22</td>
</tr>
<tr>
<td>Shared co-working space</td>
<td>16</td>
</tr>
<tr>
<td>Mentoring/life skills/coaching</td>
<td>12</td>
</tr>
</tbody>
</table>
Reflections on Survey results
These reflections are based on the findings outlined above with the addition of the author’s experience of working with a range of communities and seeing how a number of different community-run centres work. They therefore sometimes go beyond what the data are saying and should be taken as a starting point for discussion rather than the definitive answer to the questions being asked here around how best to increase the use of the Recreation Centre to increase community and individual wellbeing.

What the Activation Team has already done
In the past 10 months, the Activation team has welcomed eight new tenants to the Centre and retained 15 existing tenants. They are also working to reduce some of the barriers identified in the survey. Achievements include:

- Staffing of the reception area six days/week. (Lyttelton Timebank provide reception services in return for use of the administrative space. They are supported by additional volunteers.)
- Foyer seating, for parents waiting to collect their children.
- Offering a free trial period to new groups/tenants, including badminton and community Curry Nights.
- Supporting the Youth Programme, which has extended its service from one, to two sessions per week.
- Hosting the Lyttelton Fruit & Vegetable Collective, which has seen a 19% increase in membership since moving.
- Relocating the Toy Library to a more family-friendly location adjacent to the basketball court and supporting the Toy Library to promote its services.
- Re-homing the Lyttelton Library of Tools & Things to a secure premise and supporting their development of an online booking service.
- Installing the LIFT library in the foyer to increase the visibility of the service. It was formerly housed in an individual’s home.
- Encouraging free use of the table tennis table during staffed hours and; making the shower facilities available for a small fee.

Where to now?
There is some merit in a comment made by a respondent that the Lyttelton Recreation Centre might be better renamed as the Lyttelton Community Centre. There is a constituency that already uses the centre in the way of a classical recreation centre – for indoor sports activities, and exercise classes. The Trinity Hall space is also used occasionally for events and classes. However, this survey indicates that people think much more could go on there – from arts, crafts, libraries, a range of events and a venue for social services and small business activity. A wider range of physical activity could also be happening with some investment of time (and possibly, money) – e.g. a climbing wall, parkour, sports for older people etc.

In a relatively small town where people can also access activities in the City, there will be a need to use spaces for a range of activities rather than having them set aside for only one activity. The question is how to allow more activities which will involve spaces being used for multiple purposes. The indoor basketball area is growing in use because it can serve a very wide range of activities at different times.
As in most communities, there are many ideas about what could happen in the space available. However, this is likely to be countered by a lack of capacity to run those activities and perhaps even to attend them. People invariably have a number of competing opportunities and responsibilities. Dreams are free. Making dreams happen needs a lot more time, focus and motivation. Increasing the use of the building, whilst paying for its upkeep, will be an ongoing process of building capacity, finding volunteers, drawing people in, promoting the spaces and the activities, and encouraging those with energy and time to get involved.

In the end, the Centre is simply the space in which community activities can happen. Community activities are likely to change over time with fashion, changing age structure of the community, new possibilities and new people moving into the area. This means that, in an ideal world, the Centre offers a range of spaces and then supports groups and individuals to use that space to put their ideas into action.

An initial focus on what can be done cheaply and relatively easily makes sense. Throughout the survey people have suggested a range of measures that can be put in place quickly and relatively cheaply.

- Developing an active Facebook presence, getting notices into local media, setting up a noticeboard in the town square, working with groups using the centre to reach their potential clients are all things that have surfaced as needed activities in this survey.

- Advertising the spaces and times available, making the booking system easier to find and use are other actions that are relatively easily changed. Experience in other centres would indicate that it is better to have to talk to someone about making a booking, both to ensure that people are getting what they need and that they are aware of what is involved and what their responsibilities are.

- The Recreation Centre Activation team have worked with Lyttelton Timebank to put a reception presence into the building for six days per week is an excellent response to the need that emerged in the survey. That may be worth extending and continuing.

- Build a community of current users of the building. Continue discussions with groups that already use the centre to keep abreast of what they like about it, what they have found difficult and how those things might be improved. Current users are an important group for helping promote the use of the building, for thinking about the innovations needed and for ironing out issues as they arise. A steering group representing the range of users might be worth developing.

**Pricing**

Pricing needs some thought and discussion. It appears that a small but significant group in the community feel that room hire is currently too high. Some management of expectations will be needed.

Rents will be important for the long term sustainability of the building. At the same time, helping start-up groups is likely to be an important element of the work going on here. Assuming that this is the case, there may be reason to allow some use of the Centre free of charge, or for a donation – e.g. for groups that are starting up and which have no means of getting income, particularly if they are providing some local service. Whatever is decided, the policy needs to be as transparent as possible so that pricing is not seen to be ad hoc. There is a need for transparency around what it costs to run the building and clarity around what is charged, when and for whom, is important. Looking at how other community run centres work might be a starting point for thinking about cost.

Rents for business activities, or larger groups might be higher than those for community groups (as they currently are in most CCC facilities).
What types of use are most suitable?

A fruitful discussion with the community might be around what general types of uses to encourage, which to allow in the building and which, if any, uses might not be appropriate. Essentially, this can become policy and provides clarity about what is acceptable use of a community centre. The discussion may also develop clarity around how rents bring in income needed to maintain the building.

Some community activities need quiet while others create a lot of noise. The survey indicates that it has been an issue at times and it is likely to be in future. Developing some strategies for managing this would be useful. Planning to create a range of spaces that cater for smaller groups and allow some quiet space makes sense and these could be rented on the basis of being quieter and or smaller.

The following were suggestions mentioned by respondents which are well worth considering.

- A number of people mentioned that it would be useful to have facilities that can be used to cater food for groups. A commercial kitchen might be worth considering, long term and may provide a way to bring in income if managed well.
- Providing desk space/ co-working space can be a good way to bring in some regular income and to give the building a liveliness that it might not otherwise have. Experience in Halswell indicates that that desk space for small start-ups or other community groups can be a good source of regular income and provides a good cheap office space for groups that need it. The Christchurch Earthquakes have resulted in the loss of a lot of the office spaces used by community groups so there is some demand out there for low cost office space. In Halswell it has been useful to have this alongside small business or social enterprise groups and has created some interesting interchanges and projects.
- A small sound-proofed office for counselling or advice of various kinds and perhaps for desk users to make phone calls or have meetings, etc. might be useful.
- Based on the survey and dot survey results, getting some gym equipment is likely to be a winner and Activation Team currently has this underway.
- There looks to be scope to develop arts, crafts and social activities based on what people are expressing a desire for. The Lyttelton Recreation Centre Activation Team might be able to take on the task of coordinating the promotion of what is available and also promoting activities that could bring new capacity in. Even working to encourage discussion of these possibilities in the Lyttelton Facebook Groups might help get some activities off the ground.

Focus on activities that might create more

A useful approach would be to focus on events or activities that help to recruit new volunteers or leaders, or tap into people’s skills and strengths. These might be activities in which people meet and talk about their interests, can be encouraged to develop or try out something new, or even to think about how to get activities off the ground. These include activities such as:

- Coffee drop in sessions,
- Lift Library sessions and even a Library of Things,
- School holiday events and programmes can also provide an avenue to other activities in the longer term – e.g. after school clubs, youth leaders etc.

The centre has some storage capacity and this can be opened up to groups. Costs and uptake could be tempered by expecting groups to provide their own locking cupboards and perhaps to pay a small rent (perhaps even using time credits) for that storage.
Appendices – detailed answers to open ended questions

**Have you used the recreation centre for any other activities?**

**Social services (3)**
During earthquakes it was an amazing community resource with services like WINZ etc. Community House used to have the work schemes/youth driving lessons, information/advocacy. It would be great to have a once a week/or twice week social support collective.

After the earthquakes I went to RC to collect supplies

Plunket

**Kids activities (20)**
Children’s birthdays/functions there in Trinity Childrens activities and parties etc

**Birthday parties (2)**
10 years ago, I booked my daughters party there.

Years ago I hired Trinity Hall for children's birthday parties

kids parties (for friends)

**Toy library (4)**

I take the kids to Tumbletimes

**Tumbletimes**

Music classes for kids,

My son attends twice a week for footsal and basketball after school run by parents

**Lyttel tumblers,**

Used it all the time pre-quaques. My wife ran the gym club after school, we were always in there for different things

My kids have Karate, basket ball,

The odd game of badminton with my son.

My son goes there for futsal after school on Tuesdays

**Indoor sports (15)**
[squash, badminton, volleyball, basketball, netball training]

Badminton

Pre-earthquakes I played senior's volleyball

I did some karate there

Club events eg. registration

Netball registration

Netball activities and registration.

Netball training

For club events eg. registration

booking space for sports with rugby team, friends, family

To use it for indoor soccer

Soccer, futsal, basketball

Played squash a couple of times.

Squash

Visited the squash courts soon after opening but they were being used for storage

Squash

**Events (12)**
Ran three community fund raiser dances at Trinity Hall

Community dance event

Seafarers have used the centre for fundraisers in the last two years..

Living Economies Expo

Yes in 2016 I hosted the Lyttelton Rose Show

I was the MC at the Rose Show

Attended The Rose Show.

Rose show
For a flower/rose show in 2017
I went to the flower show there.
I popped in when they ran an event to help repair problems that had happened regarding housing repairs ie. door, electric equipment, cabinets.
People went to the library when it was temporarily at the Recreation Centre (15)

**Meetings/workshops/Classes (16)**
I held meeting there for TimeBanking as part of a follow up from the Living Economies Expo.
Public Meetings
CCC feedback sessions
For community meetings pre the earthquakes
Meeting with CCC;
Meeting MJ!
To visit the council staff who are based there now.
Attended workshops,
I would love to run other classes there.
I used RC when at school in Lyttelton (pre-eq).
With the school and also part of ‘Lyttelton Society Club?’ A group of all ages discussing relevant issues for Lyttelton
Grubb Cottage Trust meetings
Weight Watchers meeting
Team building activities
Yoga (2)
My wife has run yoga workshops there

**Arts/Crafts/Drama (9)**
Belly dance
Line Dancing - years ago
Well women’s patchwork and crafts
Music
Used in the past to offer drama classes and mask making workshops.

Ran a creative sampler workshop
Creative sampler weekends.
Used old meeting room for quilting group
Once when the summer fest was on I did a lotus flower/paper class

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**If you have never used the Rec Centre, why not? (35 respondents)**

**Don't know what happens (14)**
Didn't know it was there
Didn't know what went on there, assumed it was just sports
I don't know what goes on there. I had never been before library was there. I had thought about yoga
I don't know what happens there
I don't know what happens there. As a male I imagine I might walk in on a women’s yoga class or something. I imagine that more team sports go on there.
Didn't know what other activities were there
I don't know what happens there. I didn't know it was open
I have never used it
I work away from home a lot. Don't think there is anything I am interested in.
I've never looked to see what goes on there
No idea what goes on there
The club has no information about what facilities the Rec Centre offers
To be honest, the facility does not spring to mind, The facility needs more exposure. i;m not sure whats the space looks like or the cost to use
Not got into a routine of going. Little advertisement on prices / availability. Lack of online booking.
Timing (2)
I work in Lyttelton 3 times a week and it would have to be at daytime/evening before ferries stop running
Not enough classes after or before work (I work 830AM-5PM)

Nothing there that interests (6)
Nothing there fits my current work/life schedule or interests
Nothing there I want to do (6)
No gym
Sports facilities not quite me - I want table tennis (please)
There are no activities that I want to do there.
Because there were no activities that I heard about there that were (a) cheap (b) in my interests (c) nothing happens there

Other (7)
My life is already full and busy
Has not been a need for it
Because of the swipe card system
Other than picking up my child from basketball or soccer, I don't use it for my recreation or sport.
Not so involved now that kids are older
Facility for squash
New to Lyttelton
Because I attend my activities in the city with my friends
I don't play indoor football anymore because of an injury and I think after the earthquakes we all went on and did other things/activities
I don't play indoor sports anymore

What would make you more likely to use it in future (83 respondents)

More activities of interest to me or family (31 respondents)
Classes/workshops/events that interest me/my family (20)
Classes or groups of interest to me that meet outside of work hours
Activities I am interested in happening
Better variety of things going on and
Classes at times that suited her better, low cost, more classes,
Classes and creative things happening that I am interested in
Things I was interested in, or organising something.
Exercise or craft classes.
More adult classes / things for older kids
More activities for kids. more stuff for young people
To participate in activities or catching up for specifically older adults.

Need Promotion of What is Happening (17)
Website needs to have what is on – a timetable – what is happening weekly/monthly.
Knowing what happens there. You need a good FB site
Knowing what is happening - a good website, FB important.
If I knew what went on there! I believe it needs a receptionist/manager to co-ordinate activities and publicize events too.
An app to see when things were available or a schedule at the door each day
Signage in Albion Square
Having a central place to find out what is going on there.
If it was introduced to me somehow. Flyers and posters are good.
Knowing what services/facilities are available (9).

Needs to be cheap and easy to access (13)
If it were free to use
If it were more accessible.
Affordable, accessible
A more reasonable price,
Low cost, easier access,
Easy/safe access,
Easier access
Cost, more accessible
Easier access, low cost (2)
Easier access, more flexible, different pricing
Cheaper price for youth

(Hire of Trinity Hall from CCC is very bureaucratic and expensive. Make process cheaper, easier and more user friendly.

Online booking facility for squash courts.
A proper liaison person to facilitate/coordinate with public
Easier to book
Potentially there could be a membership payment so that groups and families could pay an annual fee and get a pass to get easier access.
Clear pricing.

Needs a receptionist (3)
If a real human was there
For people to love and use it they have to feel it is theirs. A more welcoming experience, an interface with the public. As a spatial experience no one is there to greet you. When I attend the toy library you almost feel as if you are breaking in "am I meant to be here?" The space doesn't speak clearly about what it is.
It’s faceless. The karate people forgot to rebook – they do it by the year – there was no check up – and so the space was taken by another group.

Any problems with where you meet currently? (49 respondents)

Recreation Centre Spaces

ACCESS is the big one for a group. Karate say – only instructor has key – has to prop door open, otherwise people can’t get in – he can’t hear the door knock if they are late in arriving.

Yoga is solved by going down ramp and there is a side door.

If picking up kids – would be good to have somewhere to wait (lounge) – not in the rain, can get to know other parents.

It’s a noisy building – gym end worst. Open mezzanine floor – a problem – too noisy to be used.
Affordability – it’s reasonable, but make booking understandable e.g. $26 adults $x child or is it for groups of adults/children. Need CLARITY

Access issues, barrier when council is involved. Someone needs to be on site.

Access too difficult and expensive

Access, need someone there. Confused walking in and not having anyone to greet.

At RC, no one is there. The main door stays closed. I’ve had posters taken directing people to side door. The size of Trinity Hall is good for yoga and the space feels good. There are problems with interruptions eg. I had a girl coming in looking for karate while I am taking a class. Also not knowing what else is on at the centre is a problem eg. I book a meditation class and there is martial arts at the same time with a lot of running etc.

At the moment all runs fairly smoothly. Sometimes the tutor is frustrated when we are locked out etc.

Booking too difficult, he didn’t know who to get in touch with to book. S has dyslexia - someone at centre would be easier to book through and cost barrier

Confused when library was there.

Having someone on site the most important thing. Initially sceptical of events like Creative Sampler in large space but thought it worked really well

Booking RC can be difficult because we would like it for wet weather and sometimes decision is made after 6pm when no access.

There are no netball lines at the Rec

We meet at the rec centre. There is no storage for our yoga mats and blankets.

Only issue has been other users of the space not leaving it in a tidy state. Dishes left in kitchen, & storage messy.

RC Cost prohibitive for private citizens, Access is problematic, cannot be used spontaneously

The process of hiring the hall for a casual booking much easier than hiring it long term. There was no induction, no one on site. It seemed too relaxed to go and get the card from library, asked for my name but no ID. I wasn’t told whether to set alarm, where lights were etc. etc. I would like to have more in my class. Students pay $5 each I end up paying for the rest to make up booking cost.

Help that area of Lyttelton. Access to Rec Centre is good. Should take away ‘Recreation’ and make it a ‘community centre’.

**Other (Non-Recreation Centre) spaces**

P.L. (bigger space is sometimes needed.)

Garage sale could use bigger space I think.

It gets too dark to train the older teams

It is difficult to find somewhere indoors that is toddler-friendly, we don’t feel comfortable meeting at a cafe. Especially in winter. The Diamond Harbour/Lyttelton mums group has the same problem.

Currently the meet in private homes - historically they met in the Rec Centre (old meeting room), then they moved to the Portal, now in homes. They are exploring meeting in a more public space again.

They don’t see the Rec Centre as providing any suitable space - M mentioned the board room.

**Older Persons** Major problem in Lyttelton is that the over 55s are being ignored in Lyttelton. Existing and new businesses do not cater for over 55s. Also services eg. bus service, drops off at bottom of street does not help elderly coming back from town with shopping. Community House has steep stairs and is a fire risk also it only serves around 10 people, the needy, not a place for all. Lyttelton pubs used to have warm fires where we could go and meet and hang out, no where for elderly to interact with each other now. The library isn’t a community centre, too small.

This interviewee did not approve of many of PL’s activities. The market in particular doesn’t serve
locals and in fact is detrimental to them, no parking, not able to get to the chemist etc. Why isn’t it West of Lyttelton and move Diamond Harbour Ferry there?

Outdoors, exposed to the heat and rain
Outside not good for Winter. Time constraints for other venues with other activities. Sometime restrictions on ages allowed.

Premises too small
Space is small but amazing. We don’t get charged.

The building where we meet is not ideal but we have no charge so that is good for us being a group which fundraise for the Lyttelton Community. We tried the Council for the Community Boardroom but charges would apply to us which defeats the purpose of our club.

Seafarers The centre works well. We are working with CCC for a permanent residence. At the moment the space is lent to us by the Providoring company next door. We have been here for 3 years. We rely on volunteers and need more volunteers, especially local ones. We have 2 - 3 on per night. We don’t let a volunteer work by themselves. The seafarers don’t have many options of a place to go that isn’t a bar in the evenings. Especially in winter they could use other places. We have been open 3 years and have never had any issues with any of the seafarers. They are mostly very grateful to have somewhere to go that is sheltered and off the boat when they are in port. There isn’t a lot of space in here. Seafarers would like to do something physical when they arrive, have asked for table tennis, pool, but we don’t have the space here. We don’t need to be open 24 hours like other centres around the world are but it would be good to be open longer. Evenings especially. Seafarers work in 6 hour shifts and often have their time off in the evenings and sometimes a whole day mostly in weekends.

Sport The Rec fields lack the proper facilities. I feel bad for other teams inviting them to play. No proper toilets in changing rooms. Grounds are really hard. It is interesting that there isn’t consistency across facilities in Christchurch eg. We went to Rolleston and their grass was soft whereas ours is like playing on concrete. I am sure the problems are the same for other sports groups, soccer, netball. We do get together and talk about what we need, feasibility studies etc. but then season ends, we have a good time in the off season and start the same discussions the next year. We need to think about the club in 20-30 years. At the moment we have trouble attracting new players because the facilities are so poor. We have no problem keeping them because the vibe is great.

Timebank - we need to be at a place with a drop in area. Currently we do not have that. Would also be great to have a space where group activities could take place.

Community Civil Defence - current location at the Info Centre. It’s too small really and the Info Centre wants to get back to being a place for visitors.

Netball We need four netball clubs to have a tournament here in Lyttelton. Looking for a venue for around 200 people for the South Island Maori Netball dinner in September. Want to revitalize the Tree of Hope - perhaps new location at RC? The Sports Hall at RC is ok for netball, we just get the hoops out of storage.

We still have the Parish House in Exeter St where we meet - adequate for most things (but not large gatherings eg weddings, funerals)

When the sun is going down in the evening we can't see anything! We get blinded.
It’s very expensive to hire
When we get close to the show - in November- we need to brief show day volunteers and more space would be good
No lighting at the school after dark for winter
No lighting outside for later meetings in winter
No venue anymore, no dedicated art space in Lyttelton or space for ‘amateur’ art

No issues (10)
No issues, would prefer a closer location
No specific meeting place
No, we generally book free venues or venues with an existing audience eg. cafes, bars
No, it’s suitable, just short of leaders
No (6)

54 non-response

What sorts of services, businesses or facilities would you like to see permanently housed there? (66 respondents)

Social Services (15)
Social Services
Personal trainer / Pilates /Yoga
I would like to see a co-working space in the rec centre which houses socially-minded businesses which can help serve the community from within the space. Citizen’s advice, peer support, mental health services, business consulting, etc...
Rec Centre Manager
Massage therapists, counselling
Education, counselling
counselling a ‘safe’ space and mental health space for youth, a dark room somewhere in Lyttelton
Businesses that can provide a service that would enable vulnerable people to feel safe, that provide activities for youth
Registered kitchen, budgeting advice, basic cooking lessons,
WINZ
Counselling. Gym

How about a creative arts / crafts drop-in centre with a facilitator (or social worker) so people have a place to go to do stuff or watch people doing things and generally hang out - where there is a space for anyone who wants to be with other people in a friendly environment, with no pressure to do anything specific but the opportunity to use their hands and be creative.

It could also be a starting point for walks or other companionable exercise. (I’m thinking of the example of the Aldersgate Centre near the Durham St Methodist Church many years ago where I helped out for a while).

Meeting rooms, place for locals to get information on social services etc.
Mental health service, staffed fitness gym
Social services
Counselling

Gym (10)
Gym
Staffed fitness gym
There is a shortage of fitness gyms and probably a lot of Lyttelton people would use one but I am not sure the space is right for that.

Café/ Drop in (4)
Food or cafe to draw people in and see the place as multi-functional.
Cafés, arts/crafts shops... things that are local and kind of reflect Lyttelton's spirit
Kiosk - cafe

Co Working Space (11)
I would like to see a co-working space in the rec centre which houses socially-minded businesses which can help serve the community from within the space. Citizen’s advice, peer support, mental health services, business consulting, etc...
An office/bumping space

Hot desking would be good. A co-working space for creatives. It can be isolating working in the creative industries and good to have somewhere you can go and focus on your work rather than working from home. Also good to share ideas, learn from each other.

Shared work space for local businesses who don’t have office space

Hub for NGO or local start ups and independent/freelance workers

Timebank, Lift Library, Civil Defence, community meeting place, plunket, Toy Library, Library of Things, community office space,

shared workspace

I would love a change machine or community bank in Lyttelton because all the businesses run out of change. A commercial kitchen which could be rented by Individuals to do things for the market etc. A co-working space.

I like the idea of a co-working space, like Lyttelton a bit alternative

What would it look like if we imagined RC as a bicultural marae, capacity for people to stay over, multi-day wananga.

Hot desking - although personally I need to be in town but there are a lot of creatives in Lyttelton who are self-employed.

I liked PL’s ‘festival of learning’ we could imagine RC as a pseudo school, year-round for wananga. Using the ‘dead space’ eg. hallway for art exhibitions, support local artists.

MENZ shed but on a broader scale eg. Intergenerational mentoring. It is good to do practical things but could also be a book group - or other activities.

Whoever wanted to use it - maybe a business/ideas hub, hot desk, small business start up environment w/ supportive services i.e. wifi, connectivity, idea sharing etc.

**Space for Activities (9)**

Timebank, Lift Library, Civil Defence, community meeting place, plunket, Toy Library, Library of Things, community office space,

Massage therapists, counselling

Businesses that can provide a service that would enable vulnerable people to feel safe, that provide activities for youth

Registered kitchen, budgeting advice, basic cooking lessons,

WINZ

Meeting rooms, place for locals to get information on social services etc.

As part of the Collett’s Corner project with Ohu we identified many things that the community would like to see created within the building. Some were great ideas, but we could not incorporate all ideas. It would be great to be able to share those things that didn’t make the final 'cut' i.e a community gym, a sweat / sauna, waste minimisation hub, learning space for workshops, education space, better place for Mums now that Plunket has gone, art creative space. And a few more too numerous to mention here.

Lines for a netball court and four square

To have use of a storage cupboard for quilting group

I would like to see a co-working space in the rec centre which houses socially-minded businesses which can help serve the community from within the space. Citizen's advice, peer support, mental health services, business consulting, etc...

**Receptionist (5)**

Someone at reception, oven, computer/WI access

Info centre at RC for permanent presence

Ability to book services at the Rec Centre - currently very paper/form based and impersonal approach to booking
A person who can show you where gear is, make bookings with, fix things, etc.

Booking/hosting

**Art Exhibitions (5)**

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MENZ shed but on a broader scale eg. intergenerational mentoring. It is good to do practical things but could also be a book group - or other activities.

Having art treasures on the walls/display, community art. timebank operating from here. photos of reciprocity for learning. art space. employ local people (if funds).

The male perspective is important as is the womens. Men's shed. Art space - creative. networking across all wellbeing, kaupapa, flow with all agencies / networking. Flexible as possible as people will create their own space, allowing room for evolution.

Arts/crafts shops... things that are local and kind of reflect Lyttelton's spirit

Gallery

Art displays, and all of the above.

**Good (Commercial) Kitchen (3)**

Some one at reception, oven , computer/WI access

All the businesses run out of change. A commercial kitchen. Individuals rent his kitchen (which is very small) for the market etc. as they need to prove access to a commercial kitchen to sell goods.

A better kitchen.

Oven

**Other Stuff (22)**

I would love a change machine or community bank in Lyttelton.

Seafarers go to town if they have the whole day off. They will go for banking, to send money home and we recommend them to go to the gardens. They also go to buy souvenirs.

What would it look like if we imagined RC as a bicultural marae, capacity for people to stay over, multi-day wananga.

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Info centre at RC for permanent presence

Massage room?

Ability to book services at the Rec Centre - currently very paper/form based and impersonal approach to booking

Booking/hosting

Timebank, Lift Library, Civil Defence, community meeting place, plunket, Toy Library, Library of Things, community office space,

To have use of a storage cupboard for quilting group

I would like to see a co-working space in the rec centre which houses socially-minded businesses which can help serve the community from within the space.

Rec Centre Manager
Counselling a ‘safe’ space and mental health space for youth, a dark room somewhere in Lyttelton

Information centre, sports facilitator.

Lyttelton is crying out for after school care. I don’t know of anything here. After school care was really easy in Governors Bay.

CCC or community board staff. Local representatives perhaps at appointment times.

Information about the activities held in RC Community notice board

Lyttelton is missing a decent fruit and veg shop. Go there to get the weekly fruit and veg drop off.

Tool library

creche?

Conference facilities

Perhaps Lyttelton radio.

A printing business could be useful with laminating facilities, binding etc. I know the library does some. Would there be enough need for these facilities?

<table>
<thead>
<tr>
<th>What activities would you like to see the building used for on a daily basis?</th>
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<tbody>
<tr>
<td><strong>Indoor Sports (36)</strong></td>
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<td>Sports (7)</td>
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<tr>
<td>Continued squash facilities. Table tennis and snooker or pool tables.</td>
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<td>Tying in with school, sports + wet weather options + fitness classes</td>
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<td>Squash</td>
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<tr>
<td>The seafarers would really like somewhere they could drop in to do an activity. Table tennis, pool, a space to do something physical. 1 hour an evening where they could drop in would be great. If this was integrated with the community that is fine. Language is a barrier for the seafarers but if they are going down to participate in a game of soccer etc. not so much of a problem.</td>
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<tr>
<td>Sporting activities from 7:30pm.</td>
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<td>Squash, seniors games eg volleyball, activities just for seniors - not mixed with kids.</td>
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<tr>
<td>Access to all the indoor sporting codes casually.</td>
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<tr>
<td>Martial arts</td>
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<td>Basketball - My kids REALLY need a place to go and shoot hoops after school and in the evening. They can’t afford the high price of the Gym!</td>
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<td>Performing arts. - dance - mirrors (portable or on wheels installed in trinity hall).</td>
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<td>Casual drop in sessions/slots to use the sports hall.</td>
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<tr>
<td>Youth programmes - Youth group - sport classes</td>
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<tr>
<td>Sports eg badminton, squash, activities for older people, multi-use and balanced, mindful to not become too alternative and push out some sectors of community</td>
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<tr>
<td>It is undervalued as a community space if big recreational and sports events are not happening eg. tumbletimes, basketball.</td>
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<tr>
<td>Fitness workouts, basketball</td>
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<tr>
<td>Classes to book but also drop in casual sporting sessions. Squash.</td>
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<tr>
<td>Gymnastics for kids, parkour for kids</td>
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<tr>
<td>Table tennis, billiards etc.</td>
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<tr>
<td>Indoor sports for all ages, table tennis</td>
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<td>kids sports, adult sports</td>
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<tr>
<td>Netball, four square</td>
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<tr>
<td>School activities eg. gymnastics. Bowls</td>
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<tr>
<td><strong>Gym (20)</strong></td>
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<tr>
<td>Gym</td>
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<tr>
<td>Training gym ( weights, treadmills etc )</td>
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<tr>
<td>Fixed gym facilities,</td>
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<tr>
<td>Fitness gym</td>
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<tr>
<td>Gym facilities and equipment including treadmill and rowing machine.</td>
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</tbody>
</table>
Self-help exercise, low risk equipment e.g. exercycles, treadmills, floor mats, swiss balls, small weights, rowing machine

Weight training.

**Fitness (11)**

Cross-fit,

Exercise classes/ Fitness classes

Gym Organised fitness classes, sports + wet weather options + fitness, mothers groups or other support groups,

Weight training. Group fitness

**Social Activities (18)**

Social group activities for adults and kids

The seafarers would really like somewhere they could drop in to do an activity. Table tennis, pool, a space to do something physical. 1 hour an evening where they could drop in would be great. If this was integrated with the community that is fine. Language is a barrier for the seafarers but if they are going down to participate in a game of soccer etc. not so much of a problem.

As a family here without parents in the same country I have been wondering how my children can have meaningful interactions with much older people. A pop-in place.

A place for older adults to come and meet, have a cup of coffee. A lounge in office for catch up space.

Hang out spot for youth and older adults,

Gathering activities - clubs and groups. Very interested in and adult book club probus, or U3A type activity.

For young Mothers- supporting the Mothers and running activities for the young ones.

Keeping teenagers off the streets, and interested in things.

Drop-in corner,

Afternoon teas for the elderly

Community drop in space, classes, meetings, office space - hot desks for community organisations

More social therapy - you just talk. Youth being helped out from social media addiction.

A social place for youth to visit and hang out

Children’s activities,

Creating a space for people that they want to stay in. A communal drop-in centre. No lights no lycra would be good. Youth centre eg. hang out on a Friday night with games consul, x-box. The idea of having activities that get different niches together eg. chess, games club, repair cafe on at the same time as craft activities

Creative hang out space

Groups to increase socialisation for those who live alone or have difficulty socialising

Activities for older adults but also opportunities for intergenerational connections (different times for each). Drop in space for a cup of tea and information eg. help filling out a census.

Meeting group for a cup of tea,

**Yoga/ Pilates (10)**

**Kids Activities**

Children’s activities,

Tying in with school, sports + wet weather options +

After school programmes for kids

Kids sports

Activities for young children

School activities eg. gymnastics. Art and crafts. Bowls

School sports

Sports, clubs - like club I belonged to as a child which I thought was boring then but good now, chess club,
Children's after school activities - gym, drama, arts.

I would really like - and I know other parents who would also like dance lessons for children eg. ballet. LAF has hip hop for children but having another option, one that isn't sexualised would be well attended. It's a big hike to town for the girls dance lessons.

Kids’ theatre - that used to work really well, after school care

Toddler music,

Music and dancing classes for kids

Diversity of use and activities for different ages. As a family here without parents in the same country I have been wondering how my children can have meaningful interactions with much older people. Tumbletimes is great.

**Arts, Craft etc (19)**

Craft lessons
Performing arts.

Dance - mirrors (portable or on wheels installed in Trinity Hall).

Youth programmes performing arts - hangout sessions.

Music studio space for hire.

Creative /performing arts space for hire.

Community events - Creative Sampler etc.

School activities eg. gymnastics. Art and crafts.

Children's after school activities - gym, drama, arts. Adult drama, gym facilities, U3A

Creative arts space for individuals and schools

Kids theatre - that used to work really well, after school care

Poets corner (ideas, philosophy).

Workshops eg. weaving

Artist workshop; art classes

Art exhibitions.

Art classes, history, cooking lessons

Theatre and drama

A life modelling class would be cool

**Activities for Older Persons (8)**

Computer lessons for older adults, activities for older adults but also opportunities for intergenerational connections (different times for each). Drop in space for a cup of tea and information eg. help filing out a census.

Workshops eg. weaving

Activities for older people, multi-use and balanced, mindful to not become too alternative and push out some sectors of community

A place for older adults to come and meet, have a cup of coffee. A lounge in office for catch up space. Indoor bowls in Trinity Hall. Squash, seniors games eg. volleyball, activities just for seniors - not mixed with kids.

Hang out spot for youth and older adults, table tennis, billiards etc.

Excercise for the elderly. Gathering activities - clubs and groups. Very interested in and adult book club probus, or U3A type activity.

Afternoon teas for the elderly

**Bouldering/Climbing Wall (8)**

Bouldering/rock climbing - conversion of the squash courts needed - there would be a lot of support and use of this in the community.

bouldering/indoor climbing

I would like to see a bouldering wall. There is only 1 rock wall now in Christchurch and Sefton’s bouldering wall in Woolston. The rock wall at YMCA is often so busy and loud music and people choose not to go because of this. There are people in Lyttelton - Sefton and Vaughn James that have the capabilities to build a good wall. A tilted wall that can be adjusted for different levels is possible. Holds in a grid form or colour to show route. Walls can be built to fold away.
**Other Activities**

Community Gatherings/ Activities
- Book swaps, support groups,
- Circus training
- Library run events which they haven't the space for.....puppet shows, dress as your favourite book character etc.
- Citizens Advice / Counselling
- Corporate functions during the working day
- Family movie nights/ Film evenings
- Healing modalities,
- Community law
- Conference venue
- Lift Library,
- Questioning the viability of having someone onsite, better if people had swipe card? What are the H&S requirements? Public space and issues with personal responsibility
- Multi-use
- Co-working office space,
- I would like to see small local businesses that haven't really taken off yet or are having a hard time securing a building helped along by giving them the Rec Centre to set up inside at certain times of the day/week
- History, parties, sleep-overs, emergency housing, evening classes such as at Mt Pleasant, fundraisers, cooking lessons, community dinners

**Other comments**

A answered this survey on behalf of Rotary. Group ages range from 50 - over 80, both men and women, live in Heathcote or Lyttelton, single person, couple with children and couple with children no longer at home household.

Didn't answer hours for someone to be there but instead suggested someone was around for a couple of hours a day as administrator, to coordinate bookings. Suggested a app to see what is on, website, whiteboard at RC. Suggested membership like the pool has, family or team purchases a season pass.

For answers about someone staffing the centre. S recommended someone there for approx 4 hours / day based on the high-use times. Suggested it probably wasn't feasible to have someone there full-time.

Google, look at "the disappearing elderly".

I know that pre-earthquake the RC was staffed during the day and in the evening. Day is more important I would think as people using it during the evening are mostly going as groups.

I love this idea! I hope it goes very well, and I would love to see lots of things come out of Project Lyttelton. You're doing really well; keep doing what you're doing!!

I would be happy to be involved with RC promotion etc going forward.

I would like to see the community use the red centre with a gym accessible 24 hours and offer group classes also.

It would be good to have a noticeboard listing events available to the public outside on the street. Is there one there now? I haven't walked by recently

Said this co-working space supported all the activities that went on there and generated a lot of money. L couldn't remember the last name of S at CCC who trains people for kitchen compliance etc. He said S might be interested in doing a favour for Lyttelton as he lives here to look at what RC needs to get compliance.

Quilting group. currently the meet in private homes - historically they met in the Rec Centre (old meeting room), then they moved to the Portal, now in homes. They are exploring meeting in a more public space again. They don't see the space we have as providing any suitable space. They would want to know costs as they don't have anyone being paid as a tutor - would like to have access as a community group for nominal fee. They could have a need for a storage
cupboard.

Mentioned remembering Floyds a creative art
Not here but we need a bank in Lyttelton.

A face for the centre, it worked really well when M was there, things are getting too impersonal generally, you can't even talk to people on the phone anymore (automated services) kids aren't learning how to talk to each other.